

Survey Questions filled by family members, clinical providers, nurses & neutral observer	
Q1	I am generally satisfied with the provider's communication with family.
Q2	The conversation impacted the family's healthcare decisions.
Q3	The family understands treatment options explained by the provider.
*Q4a	I was comfortable discussing prognosis with family. (Provider)
*Q4b	Overall, I am satisfied with the care my loved one received. (Family)
Q5	What did the physician do or say to influence the family's healthcare decision?
Q6	What did the physician do or say that helped the family understand the treatment options?
Q7	What did the physician do or say that confused the family or was unhelpful?
Q8	What else would you like to tell us about how the physician communicated with the family? What did the physician say that the family liked?
Q9	What did the physician do or say that the family did not like?
Q1-Q4 Scored on Likert scale (1 – strongly agree, 2 – agree, 3 – neutral, 4 – disagree, 5 – strongly disagree)	
Q5-Q9 Open-ended answers	

	OBSERVER	PROVIDER	NURSE, N=11	FAMILY
Mode	1	1	1	1
Q1 I am generally satisfied with how the physician communicated with the family	1.18 ± 0.39	1.45 ± 0.51	1.64 ± 0.92	1.14 ± 0.35
Q2 The family's conversation with the physician influenced their healthcare decisions for their loved one.	1.73 ± 0.83	1.95 ± 0.9	1.91 ± 0.83	2.09 ± 0.35
Q3 The family understands the treatment options explained to them by the physician	1.59 ± 0.80	1.27 ± 0.46	1.73 ± 0.90	1.36 ± 0.58
Q4 Provider comfort/Family satisfaction with communication		1.27 ± 0.46 Provider comfort		1.14 ± 0.35 Family satisfaction with communication
Likert scale 1 – strongly agree, 2 – agree, 3 – neutral, 4 – disagree, 5 – strongly disagree				